

Important **Facts** for HMO and Medicare Advantage Patients



GREATER
NEWPORT
PHYSICIANS

It's a privilege to care for you and your family. We take great pride in the care we provide and look forward to continuing to do so for many years to come.

You may have received a mailer from Hoag stating Greater Newport Physicians (GNP) patients need to change their primary care physician or they will not be able to access services at Hoag beginning January 1, 2023. It is troubling that Hoag would disseminate confusing and misleading information.

While there will be some minor changes to our relationship with Hoag that will affect certain outpatient services, we want to assure you that access to Hoag will continue to be available to you as a GNP patient. You can still access all inpatient care and most outpatient services while keeping your current, trusted primary care physician with GNP.

Questions?

Please contact our Concierge Call Center
(8 am – 4:30 pm, Monday – Friday)
at **800.553.6537** or visit
gnpweb.com/hoag-access.

GNP patients do not need to disrupt their physician relationships. You can continue to be enrolled in GNP, keep your doctors and still have access to the following services at Hoag:

- ✓ All inpatient care (elective and emergency)
- ✓ Surgeries (inpatient and outpatient)
- ✓ Deliveries and maternity care
- ✓ Emergency department visits
- ✓ Select outpatient services

GNP has been serving our community for 37 years as a top-rated medical group in California. We are honored to serve you and we thank you for trusting us with your healthcare.



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